



COUNCIL OF AMBULANCE AUTHORITIES ANNOUNCES 2024 AWARDS FOR EXCELLENCE WINNERS

Media release
FOR IMMEDIATE RELEASE
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The Council of Ambulance Authorities (CAA) has announced the winners of the 2024 Awards for Excellence and Star Award, celebrating significant achievements and innovations in ambulance services throughout Australasia.

The awards ceremony took place during the Awards for Excellence Gala Dinner on August 15, 2024, as part of the annual CAA Congress at the Melbourne Convention and Exhibition Centre.

This year, nearly 50 submissions were received from ambulance services in Australia, New Zealand, and Papua New Guinea, showcasing a highly competitive selection process. An independent panel of industry experts selected the winners, highlighting the exceptional dedication and creativity of ambulance professionals in the region.

The winners were selected by an independent panel of industry experts, showcasing the remarkable dedication and ingenuity of ambulance professionals in the region.

Winners by category are:

Excellence in Technology:

FOCUS Analytical Dashboard

Ambulance Victoria

Excellence in Clinical Practice:

Full Implementation of the Clinical Hub

Queensland Ambulance Service

Excellence in Staff Development:

Leadership Capability Development Framework

Queensland Ambulance Service

Excellence in Patient Care:

The Queensland Ambulance Service Falls Co-Response Program

Queensland Ambulance Service

Excellence in Leadership:

Tactical Commander Training Framework

Hato Hone St John



Excellence in Mental Health and Wellbeing:

Inclusive Flexible Workplace Arrangements (FWA) to Support Work-life Balance in Ambulance
St John WA

Star Award:

The Queensland Ambulance Service Falls Co-Response Program
Queensland Ambulance Service

David Waters, Chief Executive of The Council of Ambulance Authorities (CAA), expressed his gratitude and admiration for the winners and entrants of the Awards for Excellence.

“We are thrilled to recognise the outstanding achievements of all our entrants and winners in this year's Awards for Excellence. The level of innovation, dedication, and commitment to improving ambulance services demonstrated by each participant has been truly inspiring. To our winners, congratulations on your well-deserved recognition and to all who entered, your contributions are invaluable in driving our industry forward.”

The CAA Awards for Excellence, now in their 17th year, continue to play a crucial role in encouraging innovation and enabling services to share their work and learn from each other. The awards cover a wide range of areas, from technological advancements to mental health initiatives, reflecting the diverse challenges and opportunities in modern ambulance services.

For more information about the CAA Awards for Excellence and this year's winners, please visit caa.net.au/awards.

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For more information visit: caa.net.au/awards | admin@caa.net.au |
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