



THE COUNCIL OF  
**AMBULANCE  
AUTHORITIES**

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## **2024 COUNCIL OF AMBULANCE AUTHORITIES AWARDS FOR EXCELLENCE FINALISTS ANNOUNCED**

The Council of Ambulance Authorities (CAA) has announced the finalists of the prestigious **2024 Awards for Excellence**, recognising outstanding achievements and innovations across ambulance services in Australasia.

With almost 50 submissions across Australasia, the 17th annual Council of Ambulance Authorities Awards for Excellence finalists were selected from a highly competitive field of entries and judged by an independent panel of industry experts.

Chief Executive, David Waters, said the awards were developed to showcase the remarkable dedication and ingenuity of ambulance professionals across our region.

“We're so proud to celebrate these achievements within our sector and a huge thank you to everyone who has taken the time to enter. On behalf of the judge's panel, it was a very difficult decision to narrow down on this list of finalist so it's a real honour to see the innovation and solutions that have been presented from our members this year,” said David.

The overall winner for each category, plus the coveted Star Award will be announced at the 2024 CAA Congress in Melbourne at the Gala Dinner on 15th August.

The awards celebrate excellence across six categories:

### **Excellence in Clinical Practice**

- Paramedic Blood Component Access Project  
**Ambulance Victoria**
- EMT Fentanyl Initiative  
**Hato Hone St John**
- Clinical Hub Initiative  
**Queensland Ambulance Service**

### **Excellence in Leadership**

- Working Flexibly at Ambulance Tasmania  
**Ambulance Tasmania**
- Tactical Commander Training Framework  
**Hato Hone St John**
- Total Solar Eclipse 2023  
**St John WA**

## **Excellence in Mental Health and Wellbeing**

- Mental Health First Responder  
**NSW Ambulance**
- Improving the Ambulance Response to Mental Health Patients  
**SA Ambulance Service**
- Inclusive Flexible Workplace Arrangements (FWA) to support work-life balance in ambulance  
**St John WA**

## **Excellence in Patient Care**

- A Strategy to Enhance Cardiac Arrest Survival after the COVID-19 Pandemic  
**Ambulance Victoria**
- The QAS Falls Co-Response Program  
**Queensland Ambulance Service**
- State Obstetric Referral Call – STORC. Midwives join frontline ambulance crews to improve maternity care for women and their families  
**St John WA**

## **Excellence in Staff Development**

- Remote Triage: Supporting Clinical Practice for Staff  
**Hato Hone St John**
- Leadership Capability Development Framework  
**Queensland Ambulance Service**
- Low Acuity Response Medic pathway to Paramedic  
**St John WA**

## **Excellence in Technology**

- Pre-Hospital Video Assisted Secondary Triage  
**Ambulance Victoria**
- FOCUS Analytics Reporting Dashboard  
**Ambulance Victoria**
- ATOMS - Ambulance Tasmania Online Medication System  
**Ambulance Tasmania**

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For more information visit: [caa.net.au/awards](http://caa.net.au/awards) | [admin@caa.net.au](mailto:admin@caa.net.au) |  
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